

Chardon Management – Corporate Social Responsibility

Chardon Management understands and respects how our hotel operations can impact the environment. During the past several years Chardon Management has reviewed each area of our environmental responsibility. In an effort to improve efficiency in Energy and Waste management we have created the following principles:

1. The Managing Director assisted by hotel General Managers' communicate the importance of sound environmental systems of management, and comply with the requirements of environmental legislation and approved codes of practice
2. Our Hotels continuously seek to improve environmental performance by assessing the environmental impact of all historic, current and likely future operations
3. Our aim is to reduce the use of all raw materials, energy and supplies and to this end our individual hotels' energy consumptions are regularly benchmarked versus other hotels/hotel groups with targets set and communicated.
4. Suppliers and customers are encouraged to conduct business in an environmentally responsible manner.
5. Our aim is to raise awareness, encourage participation and train employees in environmental matters
6. Each hotel focuses on Reducing, Reusing and Recycling as much as possible with particular focus on: Transport, recycling, minimising waste, use of biodegradable chemicals
7. We assist our customers to use products and services in an environmentally-sensitive way eg linen and towel reuse

- 1.1. Chardon have strict health and safety policies and arrange external audits to ensure that they have 100% implementation
- 2.1. When looking at new hotel sites Chardon always consider the linkages to train stations and other transport nodes.
- 2.2. During any refurbishment or new build Chardon always insist that energy saving devices are installed in every bedroom
- 3.1. Chardon have installed water saving devices in all their Hotels
- 4.1. Chardon work with their suppliers where ever possible to review packaging, Wastage, shrinkage, and safe storage
- 4.2. Chardon review all suppliers' distribution methods and have now ceased the majority of any central distribution of perishable and high use products to Local suppliers, an example being Food.
- 4.3. Many of Chardon's menu items are organic or GM food free
- 4.4. Chardon do not tolerate corruption and always strive for transparency
- 5.1. Chardon make available at their cost to all employees a 24 Hour counseling help line
- 6.1. Employee traveling, and management traveling is constantly reviewed, conference calls and e mail broadcasts are used where possible to reduce and avoid travel
- 6.2. Business meetings that do require travel are Diarised a year in advance so that other activities can be linked in where possible reducing further travel.
- 6.3. Details of public transport IE Trains and the locations and linkages to our Hotels are actively promoted to encourage their method of travel for our customers.
- 6.4. Chardon support the ride to work initiative for their employees and managers.